

Aden J. Shures

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IT Network / Systems Administrator

Accomplished IT professional with 15 years of progressive network systems administration experience in a diverse range of technologies within multiple industry settings. Proactive self-starter adept at moving into new environments and leveraging existing knowledge to quickly adapt to emerging technologies. Strong "hands on" technical abilities and highly developed problem-solving proficiency. Personable individual with excellent communication and collaboration skills to lead and work in concert with diverse groups effectively.

Qualification Highlights

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|----------------------------|-------------------------|---------------------|
| ■ Network Engineering | ■ IT Security | ■ Technical Support |
| ■ Systems Integration | ■ Remote Administration | ■ Troubleshooting |
| ■ Migrations / Upgrades | ■ Scripting | ■ Disaster Recovery |
| ■ Software Implementations | ■ Operations Management | ■ End User Training |

Professional Experience

Physician Home Care Services Plus — Bloomington, IL IT Manager

July 2009 to April 2011
phcsplus.com

Responsible for the complete development, installation, maintenance, and support of all information technology systems and services for a new highly successful startup company / 16 Doctor medical clinic. Work performed includes design, installation, and configuration of all network equipment, Internet services, servers, workstations, and software.

- **From the ground up, designed and implemented all IT systems and infrastructure**
- **Assured all HIPAA standards achieved to meet government requirements for the security and privacy of health data**
- **Navigated operations from paper based record keeping to Electronic Health Records resulting in dramatically improving efficiencies**
- **Performed 3 separate network systems migrations to new facilities from company success leading to rapid growth and expansion**

Vmark — Chicago, IL Technical Support Specialist

September 2004 to May 2009
vmarkusa.com

Senior member of a network and systems administration team providing the technical support to 11 direct marketing companies with combined revenues of 300 million and employing over 1500 people. Duties included design, implementations, operation, maintenance, and support of all computer related equipment and services for a large enterprise multi-site network encompassing over 120 servers and 1000+ workstations.

- **Primary administrator responsible for all remote site sister company computer systems connected to corporate enterprise network**
- **Migrated all individual company independent networks to becoming member trees of a single corporate domain forest**
- **Upgraded all sister company servers from Windows Server 2000 to Windows Server 2003**
- **Implemented managed workstation security controls including Active Directory Group Policies, Symantec Corporate Antivirus, and Windows Server Update Service**
- **Provided the lead technical support and maintenance for a vast assortment of various types of computer controlled manufacturing equipment**

Sewer Equipment Company of America — Chadwick, IL
IT Manager
August 2002 to December 2003
sewerequipment.com

Responsible for the implementation and management of all computer operations for a mid-size manufacturing company with annual revenues of 50 million. Revamped and/or replaced all existing computer systems while greatly improving and expanding network capabilities and services. Cost savings exceeded \$100K resulting from the building and maintaining in-house of data systems and wireless network connections, annual savings exceed \$25K

- **Setup/Installed Windows 2000 Servers, Workstations, and Domain**
- **Deployed Made2Manage ERP system**
- **Installed 5 mile Wireless WAN link connecting remote production facilities**
- **Installed Cisco Internet T1 & Point-to-Point T1 connections from corporate office in Glenview IL to production facilities in Chadwick IL**
- **Implemented Symantec Corporate Antivirus & VERITAS Network Attached Storage Backups**

CGH Medical Center — Sterling, IL
PC/LAN Specialist
June 1999 to March 2000
cghmc.com

Contracted to update and insure computer systems Y2K compliant. Researched and implemented the necessary updates required for the correct 2000 year functioning of all IT equipment for a large 1000+ node hospital network with numerous offsite locations. Systems updated included network, servers, workstations, and specialized computer controlled medical equipment.

- **Achieved 100% correct functioning of all computer equipment after year 2000 millennium changeover**

Essex Computers — Sterling, IL
Computer Technician Manager
August 1997 to April 1999
essex1.com

Supervised 12 member technician staff for the largest computer & Internet service provider of northwest Illinois. Supported all types of computer equipment and business networks in addition to manufacturing custom computers. Provided Internet services including dial-up, DSL, DS Lines, webhosting, and email services to businesses and individuals of a market area covering 29 cities and towns.

- **Senior Computer Technician**
- **Promoted to management within one year of hire**
- **Responsible for the operations and supervision of technical staff**
- **Established organizational procedures and quality controls to streamline performance and optimize business practices**

Technical Expertise

Hardware:	Cisco, Dell, IBM, HP, Compaq, 3COM, Routers, Switches, Servers, Workstations, Laptops, Printers, Plotters, Scanners, RAID, SCSI, NAS, SAS, Other Peripherals
Operating Systems:	Microsoft Windows 9X, NT, 2000, XP, 2003, Vista, 7, 2008, DOS, MAC OS 10.x, Linux, Cisco IOS
Applications:	MS Active Directory, MS Exchange, WSUS, SMS, Citrix, Symantec, Veritas, Brightstor, SQL, Windows Terminal Server, MS Office Suite
Networking:	LAN/WAN, TCP/IP, IPX/SPX, NETBEUI, RIP, NAT, VPN, DHCP, DNS, WINS, SNMP, FTP, SFTP, TELNET, SSH, POP, IMAP, SMTP, Ethernet, Wireless 802.x

Education

Certifications – Microsoft MCP, CompTIA A+
Associates in Science Degree Information Technology – Sauk Valley College 2002
Operations and Intelligence Specialist – U.S. Army 1987
Graduate – Springfield Southeast High School 1986